

diversity and inclusion



# Foreword By Rick Willmott

To enable our Company to be a place where our people feel challenged, content and included, we have placed equality, diversity and inclusion at the heart of everything we do. We have long held the belief that diverse, complementary teams are the most effective and this belief is embedded in our values.

Our Charter is an integral part of our People Strategy. It is communicated to our people, our customers, our supply chain partners and the general public to encourage everyone to play their part.

We acknowledge our wider social responsibility by:

- · Supporting our customers in their equality, diversity and inclusion agendas when needed.
- · Supporting our supply chain partners to implement diversity policies for their own workforce.
- Recognising the diversity of the communities where we operate and striving to deliver what they really need with compassion and consideration.

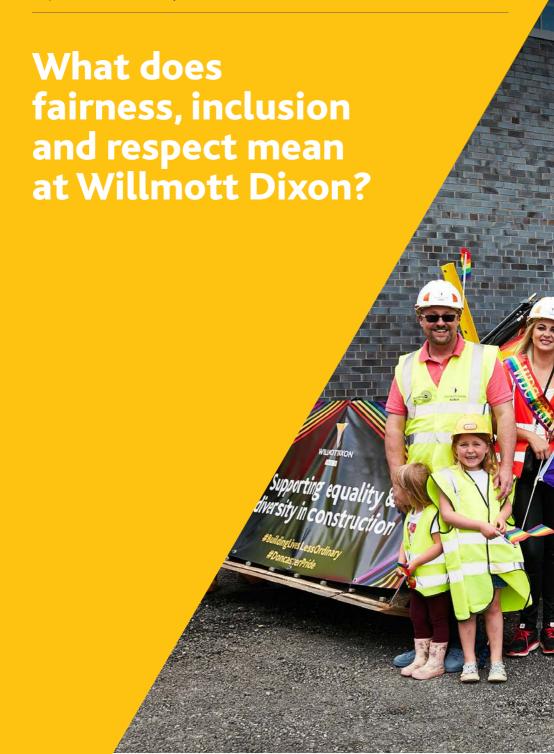
Through our Diversity Steering Group, progress is reported regularly and our approach adapted, where appropriate, in the light of our own people's experiences, customer feedback and legislative changes.

Whilst the Managing Directors of our local company offices are accountable for ensuring the implementation of this Charter throughout their teams, the responsibility for making it happen lies with everyone at Willmott Dixon.

Willman

Group Chief Executive







## What does fairness, inclusion and respect mean at Willmott Dixon?

# Having a workplace where people:

- Create an inclusive environment to attract and recruit people to build complementary teams reflective of the communities we work in.
- Are considerate and thoughtful of how others may wish to be treated.
- Value those they work with everyone has different skills and experiences that contribute to our overall success.
- · Respect their colleagues and create an atmosphere where all can succeed – whoever we are and regardless of our background.
- Work together to improve the image of our industry and make construction an industry everyone wants to work in.

We are committed to ensuring that we do more than just meeting our legal obligations with regards to age, disability, gender re-assignment, marriage and civil partnerships, pregnancy and maternity, race, religion or belief, sex (gender) and sexual orientation.



## What does fairness, inclusion and respect mean at Willmott Dixon?

# It's a core part of our values:

Our values have always emphasised the importance of our people in all that we do. Human Touch, Relationship Focused, Intrapreneurial and Direct, Visible and Preserve our Environment.



#### **Human Touch**

- Health and safety always comes first.
- · Recognise 'it's all about people'.
- · Complementary teams are the most efficient.
- Promote from within where we can.
- No better place to develop a career.
- · Challenged but contented.
- Enhance diversity.



#### **Relationship Focused**

- Like-minded customers are critical assets.
- · Align behaviour with business goals.
- · Build long-term loyalty.
- · Make the supply chain a reflection of the company.



#### **Intrapreneurial and Direct**

- · Investors in great ideas.
- Promote change for the better.
- · Ask "is this in the company's best interest?"
- · Stretching performance, robust measurement.
- Incentives for all, success shared.



- · Committed to ongoing waste reduction.
- · Determined to reduce our carbon footprint.
- · Procuring resources on a sustainable basis.
- · Awareness and adoption of best practice.



- · Value and promote our brand and heritage.
- · Community engagement matters.
- Be recognised as industry leaders and market influencers.
- · Encourage 'Localism'.
- Clear vision effectively communicated.
- Demonstrable professional and ethical integrity.

**Complementary teams** are diverse teams.

## What does fairness, inclusion and respect mean at Willmott Dixon?







### **How does Willmott Dixon** deliver its commitments?

## In our sites and offices we:

- · Ensure all of our people receive training that goes beyond our legal obligations to embed fairness, inclusion and respect as part of our culture.
- Ensure our management development programmes and training support our approach.
- Have equality and diversity and dignity at work policies that ensure our people understand our expected standards.
- · Ensure training, promotion and opportunity are all given solely on merit.
- · Raise awareness of unconscious bias.



### **How does Willmott Dixon** deliver its commitments?

# In our industry we:

- Support our customers with their equality, diversity and inclusion agendas.
- Work with our supply chain partners to implement diversity policies.
- Play an active role in leading the industry in diversity and sharing our learning.
- · Have apprenticeship programmes, whose participants are drawn from the communities in which we operate.
- Have a team of ambassadors working with schools to improve the image of the industry and to attract new entrants.
- · Make available key aspects of our training to our supply chain partners.
- Support access to careers in our industry.
- Provide training in skills to support industry growth via apprenticeships, traineeships, sponsorships and company training.





### **How does Willmott Dixon** deliver its commitments?

## In our communities we:

Pride ourselves on our ability to make a positive difference to people's lives, through engaging and investing in communities, whether that's by providing work experience opportunities to refurbishing community buildings, mentoring young people facing significant life challenges, or organising events and fun days. We do this in a respectful, fair, and inclusive manner and ask the people who we work with in our communities to let us know how we did so that we can learn and improve.

#### Ensuring we are making a difference:

The Willmott Dixon Foundation leads the business to make a positive difference. We achieve this by focussing on three key areas:

- In our communities Our communities include a diverse range of people, so we research and listen carefully to understand differences and where we can have the most impact.
- In our own business Our ambition is to ensure our business processes and purchasing decisions have a positive impact, for example, through spending with local businesses and social enterprises, and repurposing IT equipment to tackling digital poverty.
- In supporting people in their careers We believe that everyone should have access to not just a job but a good quality career. We have set ourselves stretching careers targets since 2013 to help deliver this.







## How do we make sure we are always improving?

Through our Diversity Steering Group, we monitor and evaluate a range of areas in order to ensure that we are living up to our commitments. We set stretching targets to improve and ensure that we never let our standards slip.

Our aim is to have gender parity in our workforce by 2030.

- We monitor and measure a range of diversity ratios on a quarterly basis, which are reviewed at Board level.
- We are taking action to close our gender pay gap.
- · Our people engagement scores measure respect, fairness and equal opportunities. We expect an increase year on year.
- · Merit-based access to recruitment, promotion and training is measured through objective performance criteria.
- We ensure that relevant training is undertaken on a regular basis.



























